

REDACTED - FOR PUBLIC INSPECTION

Greenbelt, Maryland 20770 phone: 301-459-7590, fax: 301-577-5575 internet: www.jsitel.com, e-mail: jsi @jsitel.com June 25, 2014

Via Hand Delivery

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, SW Washington, DC 20554

Re: WC Docket No. 10-90, WC Docket No. 11-42

2014 ETC Annual Report of United Telephone Mutual Aid Corp. & Turtle

Mountain Communications Study Area Code 381636

Dear Ms. Dortch:

On behalf of United Telephone Mutual Aid Corp. & Turtle Mountain Communications ("United & Turtle Mountain"), JSI files the attached confidential and redacted versions of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules. United & Turtle Mountain seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information. The redacted version is also being filed this date via the FCC's Electronic Comment Filing System. In addition, attached is a letter requesting confidential treatment under Sections 0.457 and 0.459 of the initial section 54.202(a) Five-Year Service Quality Improvement Plan.

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall JSI Vice President

301-459-7590

jkuykendall@jsitel.com

cc: Charles Tyler, Telecommunications Access Policy Division (two copies, confidential)

¹ 47 C.F.R. §§ 54.313, 54.422.

² Connect America Fund et al., WC Docket No. 10-90 et al., Protective Order, DA 12-1857 rel. Nov. 16, 2012 (Protective Order). 47 C.F.R. § 54.313(f)(2).

³ 47 C.F.R. §§ 0.457, 0.459, 54.202(a).



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7852 Walker Drive, Suite 200 Greenbelt, Maryland 20770

June 25, 2014

Greenbelt, Maryland 20770 phone: 301-459-7590, fax: 301-577-5575 internet: www.jsitel.com, e-mail: jsi@jsitel.com

> Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, SW Washington, DC 20554

Re: WC Docket No. 10-90, WC Docket No. 11-42

2014 ETC Annual Report of United Telephone Mutual Aid Corp. & Turtle

Mountain Communications Study Area Code 381636 Request for Confidentiality

Dear Ms. Dortch:

John Staurulakis, Inc. ("JSI"), on behalf of its client United Telephone Mutual Aid Corp. & Turtle Mountain Communications (the "Company") hereby requests, pursuant to Sections 0.457 and 0.459 of the Commission's rules, withholding from public inspection certain information contained in an attachment to the above referenced reporting requirement. The Company provides the following in support of its request, numbered consistent with the subparagraphs of Section 0.459(b).

- 1. The information for which the Company is seeking confidential treatment is an attachment to the Company's annual reporting information pursuant to Sections 54.313 and 54.422 of the Commission's rules ("Report").³
- 2. Rate-of-Return Eligible Telecommunications Carriers ("ETCs") must file with the Commission an initial section 54.202(a) Five-Year Service Quality Improvement Plan ("Five-Year Plan") which is contained in the attachment to the 2014 Report.⁴
- 3. The information contained in attachment for which the Company seeks the withholding from public inspection is the entirety of data pertaining to the Company's Five-Year Plan provided at FCC Form 481 Line 112 attachment. Information of this nature is confidential commercial information routinely withheld from public inspection.

¹ 47 C.F.R. §§ 0.457, 0.459.

² 47 C.F.R. § 0.459(b)(1) through (9).

³ 47 C.F.R. §§ 54.313, 54.422.

⁴ See In the Matter of Connect America Fund, WC Docket No. 10-90, Order DA 14-591 (rel. May 1, 2014).

- 4. With respect to identifying the degree to which the subject attachment concerns a service that is subject to competition, the information is of a financial and competitive nature regarding the provision of telecommunications services. The Line 112 attachment contains competitively sensitive information related to proposed improvements or upgrades and maintenance the Company's network.
 - In its March 5, 2013 Order, the FCC. The FCC specified that for rate-of-return carriers, the five-year plans "should describe the carrier's network improvement plan, which should provide greater visibility into current plans to extend broadband service to unserved locations in rate-of-return service territories." Accordingly, because the Company is a rate-of-return carrier, it must file a five-year service improvement plan which contains proprietary, competitively sensitive information related to the Company's existing network including the specific locations of customers as well as describe proposed improvements or upgrades and maintenance of its network throughout its service area. Specifically, this information sets forth services provided by the Company over its existing network including specific locations of customers as well as planned network improvement and maintenance for the years 2015 through 2019 including project start and completion dates, population that will be impacted by the improvements and upgrades at the wire center level and projected capital costs associated with the improvements and upgrades and operating costs associated with maintaining the network including depreciation for investments that have already been made. As such, this information contains competitively sensitive information related to the Company's existing network as well as detailed plans at the wire center level for network upgrades and maintenance projected for the years 2015 through 2019.
- 5. With respect to identifying possible exposure to competitive harm, the information contained in the Line 112 attachment is information that is not customarily released to the public. This information is proprietary to the Company, is unique to the Company's serving territory and is only known to the Company and its authorized agents. If the Information is not protected, it would have economic value to potential competitors who would be able to target their marketing to specific customers. In a competitive telecommunications marketplace, this type of information is highly sensitive. If publicly disclosed, it would enable competitors to craft business plans that capitalize on their knowledge of the locations of the Company's customers which would place the Company at a competitive disadvantage.
- 6. With respect to steps the Company has taken to ensure against unauthorized disclosure of the information contained in the attachment, the Company is filing the attachment under seal. The Company uses the information contained in the Five-Year Plan to ensure that its customers continue to receive state-of-the-art

⁵ See Connect America Fund et al., WC Docket 10-90 et al., Order, DA 13-332 (rel. Mar. 5, 2013) ("March 5, 2013 Order") at para 9 citing Section 54.202(a) (1) (ii).

high quality telecommunications and broadband services that the Company has been providing to them for many years as well as to satisfy mandatory reporting requirements and does not share the information for which protection is sought. The Company protects the secrecy of this information with a security protocol that ensures the information is not inadvertently disclosed or disseminated. Only directors, managers and employees with a direct need to know are authorized to access the information.

- 7. Any previous versions of this information are not publicly available.
- 8. Because the information is not routinely available, a need exists for maintaining the confidentiality of this information permanently.
- 9. Not applicable.

Based on the preceding, JSI respectfully requests on behalf of the Company that the Commission grant confidential treatment under Section 0.459 to Company's Five-Year Plan provided at FCC Form 481 Line 112 attachment.

Please contact the undersigned with any questions regarding this request.

Sincerely,

John Kuykendall JSI Vice President 301-459-7590

jkuykendall@jsitel.com

Il Kkudell

FCC Form 481 - Carrier Annual Reporting Data Collection Form

<3005>

REDACTED FOR PUBLIC INSPECTION

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

	Data Collection Form			July 2013		
<010>	Study Area Code	381636				
<015>	Study Area Name	TURTLE MOUNTAIN	COMMUNICATIONS, INC.			
		2015				
<020>	Program Year					
<030>	Contact Name: Person USAC should contact with questions about this data	Perry Oster				
<035>	Contact Telephone Number: Number of the person identified in data line <030>	7012565156 ext.				
<039>	Contact Email Address: Email of the person identified in data line <030>	poster@utma.com				
ANNUA	L REPORTING FOR ALL CARRIERS				54.313 Completion Required	54.422 Completion Required
<100×	Comics Quality Improvement Benerting				(check box whe	en complete)
	Service Quality Improvement Reporting		(complete attached wo			1
<200> <210>	Outage Reporting (voice)		(complete attached wo	rksheet)		<u> </u>
<300>	Unfulfilled Service Requests (voice)	outages to report			✓	
<300>	official file a Service Requests (voice)					
<310>	Detail on Attempts (voice)					
	. , ,					
				(attach descriptive a	locument)	
					1	
<320>	Unfulfilled Service Requests (broadband) 0					
<330>	Detail on Attempts (broadband)			(attach descriptive	document	
				(uttuen descriptive	documenty	
<400>	Number of Complaints per 1,000 customers (voice)					
<410>	Fixed 0.0					/
<420>	Mobile 0.0					<u> </u>
<430>	Number of Complaints per 1,000 customers (broad	oand)			✓	
<440>	Fixed 0.0					
<450>	Mobile 0.0 Service Quality Standards & Consumer Protection R	<u> </u>	(check to indicate cert	ification)	_/	
<500>	381636nd510.pdf	u.cs c opucc	(check to indicate cert	ijicationj		
<510>			(attached descriptiv	e document)		✓
.000						
<600>	Functionality in Emergency Situations 381636nd610.pdf		(check to indicate cert	ification)		
			(attached descriptive d	ocument)		
<610>						
<700>	Company Price Offerings (voice)		(complete attached we	orksheet)	√	
<710>	Company Price Offerings (broadband)		(complete attached w		✓	
	Operating Companies and Affiliates		(complete attached w		√	✓
	Tribal Land Offerings (Y/N)?		(if yes, complete attached we		√	
<1000>	Voice Services Rate Comparability		(check to indicate cert	ification)	✓	
-1010			(attach descriptive do	ocument)		
<1010>	·		(attach acscriptive ad	camenty		
<1100>	Terrestrial Backhaul (Y/N)?		(if not, check to indicate cer	tification)		
<1110>			(complete attached w	orksheet)		
	Terms and Condition for Lifeline Customers		(complete attached w			✓
	Price Cap Carriers, Proceed to Price Cap Additional	Documentation W	orksheet			
	Including Rate-of-Return Carriers affiliated with Pr					
<2000>	<i>"</i>		(check to indicate cert	ification)		
<2005>			(complete attached wo	orksheet)		
	Rate of Return Carriers, Proceed to ROR Additional	Documentation W			,	
<3000>			(check to indicate certi	ification)	I 🗸	4 4 4 4 4 4

(complete attached worksheet)

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	de				381636						
<015>	Study Area Name	ıme				TURTLE MOUN	TURTLE MOUNTAIN COMMUNICATIONS,	NS, INC.				
<020>	Program Year					2015						
<030>	Contact Name	Contact Name - Person USAC should contact regarding this data	should contac	t regarding thi	s data	Perry Oster						
<032> (Contact Telep	Contact Telephone Number - Number of person identified in data line <030>	· Number of pe	rson identified	in data line <c< td=""><td>)30> 7012565156 ext.</td><td>ext.</td><td></td><td></td><td></td><td></td><td></td></c<>)30> 7012565156 ext.	ext.					
<039>	Contact Email	Contact Email Address - Email Address of person identified in data line	il Address of pe	erson identifiec	in data line <	<030> poster@utma.com	ı.com					
<220>	\ \ \ \	b1>	<	<	<	<c1></c1>	<c2></c2>	\p>	<e></e>	\$	<u></u>	\$
	NORS Reference Number	Outage Start Date	Outage Start Outage Start Date Time	Outage End Date	Outage End Time	Number of Customers Affected	OT	911 Facilities Affected	Service Outage Description (Check	ig Ag	Service Outage	Preventative
							Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures
-1												

introl No. 3060-0819									\$	Total per line Rates and Fees											
FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013									<	Mandatory Extended Area Service Charge											
FCC OM July									 b4>	State Universal Service Fee											
		TURTLE MOUNTAIN COMMUNICATIONS, INC.			ext.	com			<	State Subscriber Line Charge				See attached worksheet							
	381636	TURTLE MOUNT	2015	Perry Oster		<030> poster@utma.com	1/2014		<	Residential Local Service Rate				See a	-						
				ng this data	utified in data line <(ntified in data line <	1/1/		 	Rate Type											
ata				contact regardi	er of person ider	ss of person ide	ctive Date	ervice Charge	<a3></a3>	SAC (CETC)											
(700) Price Offerings including Voice Rate Data Data Collection Form	qe	ıme		Contact Name - Person USAC should contact regarding this data	Contact Telephone Number - Number of person identified in data line <030>	Contact Email Address - Email Address of person identified in data line	Residential Local Service Charge Effective Date	Single State-wide Residential Local Service Charge	<a2></a2>	Exchange (ILEC)											
(700) Price Offerings in Data Collection Form	Study Area Code	Study Area Name	Program Year	Contact Name	Contact Telep	Contact Email	Residential Lo	Single State-w	<a1></a1>	State											
(700) Pric Data Coll	<010>	<015>	<020>	<030>	<032>	<039>	<701>	<702>	<703>												

(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013
<010> Study Area Code	381636
<015> Study Area Name	TURILE MOUNTAIN COMMUNICATIONS, INC.
<020> Program Year	2015

Perry Oster 7012565156 ext. poster@utma.com

<030> Contact Name - Person USAC should contact regarding this data
 <035> Contact Telephone Number - Number of person identified in data line <030>
 <039> Contact Email Address - Email Address of person identified in data line <030>

<d4>></d4>	Usage Allowance Action Taken When Limit Reached { <i>select</i> }												
<q3></q3>	Usage Allowance (GB)												
<q2></q2>	Broadband Service - Upload Speed (Mbps)												
<d1></d1>	Broadband Service - Download Speed (Mbps)												
\$	Total Rate and Fees					had	501						
<	State Regulated Fees					See affac	workshoot	พบเหลาเฮฮเ -					
 	Residential Rate						•						
<a2></a2>	Exchange (ILEC)												
<a1></a1>	State												
<711>		 . 1	1	1									

(800) O ₁	(800) Operating Companies Data Collection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	381636		
<015>	l	TURTLE MOUNTAII	TURTLE MOUNTAIN COMMUNICATIONS, INC.	
<020>		2015		
<030>	Contact Name - Person USAC should contact regarding this data	Perry Oster		
<032>	Contact Telephone Number - Number of person identified in data line <030>	7012565156 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	poster@utma.com	шс	
<810>	Reporting Carrier Turtle Mountain Communications, Inc.			
<811>				
<812>	Operating Company			
<813>	<a1>></a1>		<a2></a2>	<a3></a3>
	Affiliates		SAC	Doing Business As Company or Brand Designation
		See atta	See attached worksheet	et
		•	-	

(900) Tr	(900) Tribal Lands Reporting	ECC Form 481
Data Co	Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	› Study Area Code	381636
<015>	› Study Area Name	TURTLE MOUNTAIN COMMUNICATIONS, INC.
<020>	 Program Year 	2015
<030>	 Contact Name - Person USAC should contact regarding this data 	Perry Oster
<035>	· Contact Telephone Number - Number of person identified in data line <030>	30> 7012565156 ext.
<039>	· Contact Email Address - Email Address of person identified in data line <030>	130> poster@utma.com
	T.	Turtle Mountain Band of Chippewa
<910>	· Tribal Land(s) on which ETC Serves	
	1***	381636nd920.pdf
<920>	· Tribal Government Engagement Obligation	
		Name of Attached Document
If your	If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes	
to con	to confirm the status described on the attached document(s), on line 920,	Calact
demoi	demonstrates coordination with the Tribal government pursuant to	(Yes.No.
§ 54.3	§ 54.313(a)(9) includes:	(NA)
<921>	 Needs assessment and deployment planning with a focus on Tribal 	Yes
	community anchor institutions.	
<922>	 Feasibility and sustainability planning; 	Yes
<923>	· Marketing services in a culturally sensitive manner;	Yes
<924>	 Compliance with Rights of way processes 	Yes
<925>	· Compliance with Land Use permitting requirements	Yes
<926>	· Compliance with Facilities Siting rules	Yes
<927>	· Compliance with Environmental Review processes	Yes
<928>	· Compliance with Cultural Preservation review processes	Yes
<929>	· Compliance with Tribal Business and Licensing requirements.	Yes

(1100) N Data Col	(1100) No Terrestrial Backhaul Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013
<010>	Study Area Code	381636
<015>	Study Area Name	TURILE MOUNTAIN COMMUNICATIONS, INC.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Perry Oster
<032>	Contact Telephone Number - Number of person identified in data line <030>	7012565156 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	poster@utma.com
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	

- (000)		
(1200) T	(1200) Terms and Condition for Liteline Customers	FCC Form 481
Lifeline		OMB Control No. 3060-0986/OMB Control No. 3060-0819
Data Col	Data Collection Form	July 2013
<010>	Study Area Code	381636
<015>	Study Area Name	TURTLE MOUNTAIN COMMUNICATIONS, INC.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Perry Oster
<032>	Contact Telephone Number - Number of person identified in data line <030>	7012565156 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	poster@utma.com
<1210>	<1210> Terms & Conditions of Voice Telephony Lifeline Plans	
	-	Name of Attached Document
<1220>	Link to Public Website	http://www.utma.com/link-up.php
"Please check th or the website li § 54.422(a)(2) a annually report:	"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:	
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	
<1222>	Details on the number of minutes provided as part of the plan, $\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \$	
<1223>	<1223> Additional charges for toll calls, and rates for each such plan.	

(2000) Pri	(2000) Price Cap Carrier Additional Documentation	FCC Form 481
Data Coll	Data Collection Form Including Bods of Bothum Comison affiliated with Drice Con Local Evolution Comison	OMB Control No. 3060-0986/OMB Control No. 3060-0986/OMB Control No. 3060-0819
ıncıuaing	ıncıddıng kate-oj-keturn carners ajjınated With Price Cap Local Exchange Carners	crost tipe
;		
<010>	Study Area Code	381636
<015>	Study Area Name	TURILE MOUNTAIN COMMUNICATIONS, INC.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Perry Oster
<032>	Contact Telephone Number - Number of person identified in data line <030>	7012565156 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	poster@utma.com
CHECK th	he boxes below to note compliance as a recipient of Incremental Connect Amerii support as set forth in 47 CFR § 54.313(b),(c),(d),(e	CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.
	Incremental Connect America Phase I reporting	
<2010>	2nd Year Certification {47 CFR § 54.313(b)(1)}	
<2011>	3rd Year Certification {47 CFR § 54.313(b)(2)}	
	Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}	
<2012>	2013 Frozen Support Certification	
\2012\ \2013\	2013 Flozen Support Certification	
<20137	2014 Floren Jupport Certification	<u> </u>
72017	2017 1 025 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	
<5015>	2016 and future Frozen Support Certification	
	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}	
<2016>	Certification Support Used to Build Broadband	
<2017> <2018> <2019>	Connect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification	
<2020>	Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)[3](ii], as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	e 2021, contains the required information all provide the number, names, and access to broadband service in the
<2021>	Interim Progress Community Anchor Institutions	
		Name of Attached Document Listing Required Information

	DEDACTED FOR DUBLIC INSPECTION
	CLOSOLED ON OBEIO HOLD
(3000) Rate Of Return Carrier Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	זאואנא
<015>		TURTLE MOUNTAIN COMMUNICATIONS, INC.
<020>		1
<030>		Perry Oster
<032>		7012565156 ext.
<039>	· Contact Email Address - Email Address of person identified in data line <030>	poster@utma.com
CHECK	the boxes below to note compliance on its five year service quality plan (pursual cFR § 54.3131(f)(2). I further certify that the	CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313f(j2). I further certify that the information reported on this form and in the documents attached below is accurate.
(3010)	Progress Report on 5 Year Plan	
	Wilestone Certification (**) CTN & 54:515(V).	Name of Attached Document Listing Required Information
(3011)	Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	1/2 contains the required information pursuant to sses of community anchor institutions to which began
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii)	
(3013)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) If yes, does your company file the RUS annual report	Name of Attached Document Listing Required Information (Yes/No) (Yes/No) (Yes/No)
Please	e check these boxes to confirm that the attached document(s), on line 301.	Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers) Document(e) for Balance Sheat Income Statement and Statement of Cash Finuse	P Flows
		636nd3017.pdf
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	
		Name of Attached Document Listing Required Information
(3018)) If the response is no on line 3014, Is your company audited?	(Yes/No)
(3019)	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains	most commonwhile to DIIC Operating Danget for Taloromounitations
(200)		mat comparable to KUS Operating Report for Lelecommunications
(3020)		sh Flows
(3021)) Management letter issued by the independent certified public accountant that performed the company's financial audit.	erformed the company's financial audit.
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § $54.313(\beta/2)$, contains:	
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications	
(3023)	 Underlying information subjected to a review by an independent certified public accountant][
(3024)		sh Flows
(3026)	Attach the worksheet listing required information	
	_	Nome of Albert Lad Recognosing Donoring Information

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	381636
<015>	Study Area Name	TURTLE MOUNTAIN COMMUNICATIONS, INC.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Perry Oster
<035>	Contact Telephone Number - Number of person identified in data line <030>	7012565156 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	poster@utma.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: Signature of Authorized Officer: Date Printed name of Authorized Officer: Title or position of Authorized Officer: Telephone number of Authorized Officer: Filing Due Date for this form: Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment

under Title 18 of the United States Code, 18 U.S.C. \S 1001.

	tion - Agent / Carrier Jection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	381636
<015>	Study Area Name	TURTLE MOUNTAIN COMMUNICATIONS, INC.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Perry Oster
<035>	Contact Telephone Number - Number of person identified in data line <030>	7012565156 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	poster@utma.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent) <u>Perry Oster</u> also certify that I am an officer of the reporting carrier; my responsib agent; and, to the best of my knowledge, the reports and data provid	is authorized to submit the information reported on behalf of the reporting carrier. illities include ensuring the accuracy of the annual data reporting requirements provided to the authorized ed to the authorized agent is accurate.
Name of Authorized Agent: Perry Oster	
Name of Reporting Carrier: TURTLE MOUNTAIN COMMUNICATIONS	INC.
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 06/25/2014
Printed name of Authorized Officer: Perry Oster	
Title or position of Authorized Officer: General Manager/CEO	
Telephone number of Authorized Officer: 7012565156 ext.102	
Study Area Code of Reporting Carrier: 381636	Filing Due Date for this form: 07/01/2014

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Be	half of Reportir	ng Carrier
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients o	on hehalf of the re	norting carrier: I have provided
the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported		
Name of Reporting Carrier: TURTLE MOUNTAIN COMMUNICATIONS, INC.		
Name of Authorized Agent or Employee of Agent: John Staurulakis, Inc.		
Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date:	06/25/2014
Printed name of Authorized Agent or Employee of Agent: Cassandra Heyne		
Title or position of Authorized Agent or Employee of Agent Consultant		
Telephone number of Authorized Agent or Employee of Agent: 3014597590 ext.		
Study Area Code of Reporting Carrier: 381636 Filing Due Date for this form: 07/01/2014		
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S. 18 of the United States Code, 18 U.S.C. § 1001.	.C. §§ 502, 503(b), or	fine or imprisonment under Title

Attachments

REDACTED - FOR PUBLIC INSPECTION

TURTLE MOUNTAIN COMMUNICATIONS, INC. (SAC 381636) ATTACHMENT - LINE 112 FIVE YEAR SERVICE QUALITY IMPROVEMENT PLAN

ATTACHMENT REDACTED IN ENTIRETY

United Telephone Mutual Aid Corporation's Demonstration of Compliance with Applicable Service Quality Standards and Consumer Protection Rules

In establishing this certification in its 2005 ETC Order,¹ the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." ² The FCC found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement" and that the sufficiency of other commitments would be considered on a case-by-case basis. ³ In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement." ⁴

United Telephone Mutual Aid ("Company") hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company is subject to consumer protection obligations under federal law and, to a limited extent under North Dakota state law as a telecommunications carrier subject to North Dakota Public Service Commission regulation. These obligations include, but are not limited to, the following: (1) adherence to state requirements that the Company complies with consumer protection and service quality standards pursuant to North Dakota

¹ Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").

² *Id.* at para. 28.

³ *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: "(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy." *Id.* at n. 71.

Administrative Code Article 69, including customer requests for lowest price service alternatives (69-09-05-01), discontinuance of telecommunications services (69-09-05-02), deposits and guarantees (69-09-05-03); (2) truth-in-billing requirements, and (3) CPNI, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

The Company is subject to consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in F.C.C. 47 C.F.R. Part 8 §8.3.

Turtle Mountain Communications' Demonstration of Compliance with Applicable Service Quality Standards and Consumer Protection Rules

In establishing this certification in its 2005 ETC Order,⁵ the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." ⁶ The FCC found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement" and that the sufficiency of other commitments would be considered on a case-by-case basis. ⁷ In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement." ⁸

Turtle Mountain Communications ("Company") hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company is subject to consumer protection obligations under federal law and, to a limited extent under North Dakota state law as a telecommunications carrier subject to North Dakota Public Service Commission regulation. These obligations include, but are not limited to, the following: (1) adherence to state requirements that the Company complies with consumer protection and service quality standards pursuant to North

⁵ Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").

⁶ *Id.* at para. 28.

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United Telephone Mutual Aid Corporation's Demonstration of Ability to Function in Emergency Situations

United Telephone Mutual Aid Corporation ("Company") hereby certifies that it is able to function in emergency situations as set forth in §54.202(a)(2)¹ and North Dakota Administrative Code 69-09-05-12. The Company's voice and broadband network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, each central office building can be supplied with standby generators and has battery back-up that enables the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. The Company's central office can maintain 8 hours, plus or minus 15 percent, of battery reserve rated for peak traffic load requirements, and a permanent auxiliary power unit is installed or a mobile power source is available which can be delivered and connected within four hours. The Company has battery backup at all office locations and in its electronic equipment sites capable of running for a minimum of 8 hours, plus or minus 15

Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

percent. Length of run time is determined by the equipment serving the area and the number of customers working out of the equipment. Generators are installed at twenty-two of the thirty-one Central Office locations with a mobile power source available at the other nine Central Office locations within four hours. They will continue to run as long as the Company has access to fuel. The Company tests the batteries at least once per year.

Turtle Mountain Communications' Demonstration of Ability to Function in Emergency Situations

Turtle Mountain Communications ("Company") hereby certifies that it is able to function in emergency situations as set forth in §54.202(a)(2)² and North Dakota Administrative Code 69-09-05-12. The Company's voice and broadband network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow the Company to manage traffic spikes throughout its network, as emergency situations require.

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Control No. 3060-0819											\\\\\	Total per line Rates and Fees	20.0													
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S. O	Int										 b4>	State Universal Service Fee	0.0													
			TURTLE MOUNTAIN COMMUNICATIONS, INC.			ext.	.com				 	State Subscriber Line Charge	0.0													
		381636	TURTLE MOUN	2015	Perry Oster	<030> 7012565156 ext.	<030> poster@utma.com	1/1/2014			<	Residential Local Service Rate	20.0													
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ata					contact regard	er of person ide	ss of person id	ctive Date	ervice Charge		<a3></a3>	SAC (CETC)														
(700) Price Offerings including Voice Rate Data Data Collection Form		Code	Name	ar	Contact Name - Person USAC should contact regarding this data	Contact Telephone Number - Number of person identified in data line	Contact Email Address - Email Address of person identified in data line	Residential Local Service Charge Effective Date	Single State-wide Residential Local Service Charge		<a2></a2>	Exchange (ILEC)	ALL													
(700) Price Offerings i Data Collection Form		Study Area Code	Study Area Name	Program Year	Contact Nan	Contact Tele	Contact Ema	Residential L	Single State-		<a1>></a1>	State	ND													
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(710) Bro Data Colle	(710) Broadband Price Data Collection Form	(710) Broadband Price Offerings Data Collection Form						FCC Form 481 OMB Control I July 2013	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	Code			381636				
<015>	Study Area Name	Name			TURTLE MOUNTAIN	TURTLE MOUNTAIN COMMUNICATIONS, INC	ıc.		
	Program Year	ear			2015				
<030>	Contact Na	Contact Name - Person USAC should contact regarding this data	ld contact regarding	this data					
<032>	Contact Te	Contact Telephone Number - Number of person identified in data line <030>	ber of person identii	fied in data line <030>	7012565156 ext.				
<039>	Contact En	Contact Email Address - Email Address of person identified in data line <030>	ress of person identi	ified in data line <030>	. poster@utma.com	u.			
<711>	<a1></a1>	<92>	<	 	<c> <d1></d1></c>	<9>>	<q3></q3>		<44>>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate	Broadband Service - Download Speed (Mbps)	Broadband Servic	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
	QN	ALL	35.95	0.0	35.95	6.0	1.0	0.0	Other, no usage allowance
ı									

REDACTED FOR PUBLIC INSPECTION

FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819	ctoz vinc	INC.								<93>	Doing Business As Company or Brand Designation											
		TURTLE MOUNTAIN COMMUNICATIONS, INC.			t.	mos				<a2></a2>	SAC	381636										
	84 84 84	TURTLE MOUNT	2015	Perry Oster	7012565156 ext.	> poster@utma.com						ion										
(800) Operating Companies Data Collection Form	2010 Study Area Code			<030> Contact Name - Person USAC should contact regarding this data	<035> Contact Telephone Number - Number of person identified in data line <030>	<039> Contact Email Address - Email Address of person identified in data line <030>	<810> Reporting Carrier Turtle Mountain Communications, Inc.	Holding Company		<813> <a1></a1>	Affiliates	United Telephone Mutual Aid Corporation										

United Telephone Mutual Aid Corporation and Turtle Mountain Communications ("Company") is a state-designated ETC serving Tribally-owned lands in North Dakota. The Tribally-owned lands are in Belcourt in Rolette County and belong to the Turtle Mountain Band of Chippewa Indians. The company serves approximately 72 square miles and has a population of 5,815. The Company provides voice and broadband service throughout the population of the Tribally-owned land.

Section 54.313(a)(9) of the rules of the Federal Communications Commission ("FCC") required the Company to provide documents and information regarding discussions that the Company had with Tribal governments located within the Company's service area. The Company certifies that it followed the guidance outlined in the FCC's July 19, 2012 Public Notice¹ wherein the FCC issued guidance on the Tribal government engagement obligation provisions of the Connect America Fund.

The Company initiated the engagement process in 2012 and continued the engagement in 2013. The Company's discussions with Tribal representatives included the items outlined in the FCC's Further Guidance:

- · Needs assessment and deployment planning
- Feasibility and sustainability planning
- Marketing services in a culturally sensitive manner
- Rights of way processes, land use permitting, facilities siting, environmental and cultural preservation review process
- Compliance with Tribal business licensing requirements

The following summarizes the meetings held between officials at the Company and the Tribal government:

I. Engagement: January 15, 2013

United/Turtle Mountain Communications
Dennis Hansel, Assistant Manager
Ross Feil, Facility Manager
Turtle Mountain Band of Chippewa
Bruce Nadeau, THPO
Russell Davis, THPO
Bureau of Indian Affairs
Lynden Desjarlais, Deputy Supt.
Lynn Allick, Realty Officer

¹ See Office of Native Affairs and Policy, Wireless Telecommunications Bureau, and Wireline Competition Bureau Issue Further Guidance on Tribal Government Engagement Obligation Provisions of the Connect America Fund, Public Notice, DA 12-1165, WC Docket No. 10-90 et al. (July 19, 2012)("Further Guidance").

Marilyn Bercier, via telephone

Meet at the meeting room of Turtle Mountain Communications located at 617 Main Ave West, Rolla, ND. Discussed the FTTP project on the Turtle Mountain Reservation and reviewed the project and discussed future projects that should be taken into account on phase 1 of the FTTP project.

II. Engagement: June 28, 2013

United/Turtle Mountain Communications
Perry Oster, General Manager
Dennis Hansel, Assistant General Manager
Ross Feil, Facility Manager
Turtle Mountain Band of Chippewa
Richard McCloud, Tribal Leader
Rick Davis, T.E.R.O.

Meet at the Tribal Headquarter Building in Rolla, ND. Discussed a T.E.R.O. complaint filed by Schnidler's Cable TV. Also discussed future economic development at the Sky Dancer Hotel and Casino with the possible development of strip malls.

III. Engagement: Various times throughout the year

United/Turtle Mountain Communications
Dennis Hansel, Assistant General Manager
Ross Feil, Facility Manager
Turtle Mountain Band of Chippewa
Alan Malaterre, Property and Supply
Rick Davis, T.E.R.O.
Ron Trottier, Jr., Transportation and Planning

The Company includes herein documentation of its Tribal business license.

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14 dve. ND 58 F2141	TIOTIE MOUNTAIN COMMING	3171
210 Eight (701) 25(TURTLE MOUNTAIN COMMUNICATION, INC. P.O. BOX 729 LANGDON, ND 58249	
CE	PAY DATE 6/24/13	77-296-913
	TO THE ORDER OF TRIBAL EMPLOYMENT RIGHTS OFFICE \$ 150.	00
	ONE HUNDRED FIFTY AND 00/100	
25	TRIBAL BUSINESS LICENSE DOLLAR	S D Security Features Indicated In Security Features Indicated In Security Features In Securi
	THIS CHECK IS DELIVERED FOR PAYMENT ON THE ACCOUNTS LISTED	
- Summary Control of the Control of	"003171" ::031302966: 6811036151"	

#675 2.6728.0004

STATEMENT

Tribal Employment Rights Office

P.O. BOX 900 BELCOURT, NORTH DAKOTA 58316

> Phone (701) 477-2663 or (701) 477-2662 Fax (701) 477-5134

TO:	Turtle Mountain Communications
	PO Box 729, 411 7th Ave.
	Langdon, ND 58249

DATE	DESCRIPTION	AMOUNT DUE
06/10/2013	Your tribal business license expires July 23, 2013	\$ 150.00
	APPROVED JUN 2 0 2013 PERRY-OSTER	
AND THE PARTY OF THE PROPERTY OF THE PARTY O	TOTAL	\$ 150.00



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No. 74954

Date: 05/10/2013

AMOUNT GL ACCOUNT DATE INVOICE DESCRIPTION 05/09/2013 20130510083902 TRIBAL LICENSE 26728.0004 150.00 150.00 Vendor: 675 TRIBAL EMPLOYMENTS RIGHTS OFFICE Totals:



411 7th Avenue PO Box 729 Langdon, ND 58249-0729 701-256-5156

GENERAL FUND

74954 No.

77-296/913

Choice Financial Group Langdon, ND

VOID AFTER 120 DAYS

DATE CHECK NO. AMOUNT \$******150.00 05/10/2013 74954

NON-NEGOTIABLE

TRIBAL EMPLOYMENTS RIGHTS OFFICE PO BOX 900

TO THE

BELCOURT ND 58316

ORDER

OF

PAY

675

STATEMENT

Tribal Employment Rights Office

P.O. BOX 900 BELCOURT, NORTH DAKOTA 58316

> Phone (701) 477-2663 or (701) 477-2662 Fax (701) 477-5134

TO:	United Telephone Mutual Aid Corp
	411 7th Ave., PO box 729
	Langdon, ND 58249

DATE	DESCRIPTION	AMOUNT DUE
05/07/2013	Your tribal business license expires June 25, 2013	\$ 150.00
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Service of a Marin Advances of the ser Phillippe & Commission and Advances of the service of the	TOTAL	\$ 150.00

REDACTED – FOR PUBLIC INSPECTION

TURTLE MOUNTAIN COMMUNICATIONS, INC. (SAC 381636) ATTACHMENT - LINE 3017

ATTACHMENT REDACTED IN ENTIRETY

FCC Form 481 - Carrier Annual Reporting

REDACTED FOR PUBLIC INSPECTION

FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819

	Data Collection Form	July 2013	
<010>	Study Area Code	381636	
<015>		UNITED TELEPHONE MUTUAL AID CORP.	
<013>	Study Area Name		
<020>	Program Year	2015	
<030>	Contact Name: Person USAC should contact with questions about this data	Perry Oster	
<035>	Contact Telephone Number: Number of the person identified in data line <030>	7012565156 ext.	
<039>	Contact Email Address: Email of the person identified in data line <030>	poster@utma.com	
			54.313 54.422
ANNUA	AL REPORTING FOR ALL CARRIERS		Completion Completion Required Required
<100>	Service Quality Improvement Reporting	(complete attached worksheet)	(check box when complete) ✓
		(complete attached worksheet)	✓ ✓
<210>	Outage Reporting (voice)	outages to report	
<300>	Unfulfilled Service Requests (voice)	outages to report	<u> </u>
1300>	omailined service requests (voice)		
<310>	Detail on Attempts (voice)		
	, , , , , , , , , , , , , , , , , , , ,		
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<320>	Unfulfilled Service Requests (broadband) 0		
<330>	Detail on Attempts (broadband)		
		(attach descriptiv	e document)
<100>	Number of Complaints per 1 000 sustamors (voice)		
<400>	Number of Complaints per 1,000 customers (voice)		
<410> <420>	Fixed 0.0 Mobile 0.0		✓ ✓
<430>	Number of Complaints per 1,000 customers (broad	and)	
<440>	Fixed 0.0	iditu)	
<450>	Mobile 0.0		
<500>	Service Quality Standards & Consumer Protection R	ules Compliance (check to indicate certification)	✓ ✓
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۲ <u>۲</u> 10۰			
<510>		(attached descriptive document)	✓
600			
<600>	Functionality in Emergency Situations 381636nd610.pdf	(check to indicate certification)	
	Solosonaolo.pai		
		(attached descriptive document)	✓
<610>			
<700>	1 , 9 , ,	(complete attached worksheet)	<u> </u>
<710>	Company Price Offerings (broadband)	(complete attached worksheet)	
<800>	Operating Companies and Affiliates	(complete attached worksheet)	✓ V
	Tribal Land Offerings (Y/N)?	(if yes, complete attached worksheet)	<u> </u>
<1000>	Voice Services Rate Comparability	(check to indicate certification)	
<1010>	>	(attach descriptive document)	
-1100×	Towastrial Backhaul (V/N)2		*****
<1100>	> Terrestrial Backhaul (Y/N)?	(if not, check to indicate certification)	
<1110>		(complete attached worksheet)	
<1200>	Terms and Condition for Lifeline Customers	(complete attached worksheet)	<i>√</i>
	Price Cap Carriers, Proceed to Price Cap Additional	Documentation Worksheet	
	Including Rate-of-Return Carriers affiliated with Pr	ce Cap Local Exchange Carriers	
<2000>		(check to indicate certification)	
<2005>		(complete attached worksheet)	
	Rate of Return Carriers, Proceed to ROR Additional		
<3000>		(check to indicate certification)	✓
<3005>		(complete attached worksheet)	A 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1

(complete attached worksheet)

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

	Data Coll	Data Collection Form	9 9 10 10 10	(a						PCC OM July	FCC Form 481 OMB Control No. 3060- July 2013	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	5. 3060-0819
State A rear Name	<010>	Study Area Co.	de				381636						
Contact Name - Person State Applications Ap	<015>	Study Area Na	me				UNITED TELE	HONE MUTUAL AID C	ORP.				
Contact Name - Person USAC should contact regarding this data Number of person identified in data line 4310 10.2444114 40.45	<020>	Program Year					2015						
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Contact Email Address - Email Address of person identified in data line - C32b C42b C42	<032>	Contact Telepl	hone Number -	Number of per	son identified	in data line <03		ext.					
NORS	<039>	Contact Email	Address - Email	Address of pe	rson identified	in data line <0.		.com					
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(Yes / No) all that apply) (Yes / No) Resolution		Reterence Number	Outage Start Date	Outage Start Time	Outage End Date		Number of Customers Affected	Total Number of	911 Facilities Affected	Service Outage Description (Check	Affect Multiple Study Areas	Service Outage	Preventative
								Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures

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Data Coll	Oata Collection Form	(700) Frice Offerings including voice nate Data Data Collection Form	ata				IO IO IN	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	B Control No. 3060-0819
<010>	Study Area Code	ode			381636				
<015>	Study Area Name	ame			UNITED TEL	UNITED TELEPHONE MUTUAL AID CORP.			
<020>	Program Year				2015				
<030>	Contact Name	Contact Name - Person USAC should contact regarding this data	contact regard	ing this data	Perry Oster				
<032>	Contact Telep	Contact Telephone Number - Number of person identified in data line <030>	er of person ide	ntified in data line <	.030> 7012565156 ext.	ext.			
<039>	Contact Email	Contact Email Address - Email Address of person identified in data line <030>	ss of person ide	ntified in data line	<030> poster@utma.com	a.com			
<701>	Residential Lo	Residential Local Service Charge Effective Date	ective Date	1/1/:	/2014				
<702>	Single State-w	Single State-wide Residential Local Service Charge	ervice Charge						
<703>	<a1></a1>	<a2></a2>	<a3></a3>	<	<	<	 /pa	<	\$
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
					See at	See a#ached worksheet			

(710) Bro	(710) Broadband Price Offerings	FCC Form 481
Data Coll	Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0988/OMB Control No. 3060-0819
		July 2013
<010>	<010> Study Area Code	381636
<015>	<015> Study Area Name	UNITED TELEPHONE MUTUAL AID CORP.
<020>	<020> Program Year	2015
<030>	<030> Contact Name - Person USAC should contact regarding this data	Perry Oster
<032>	<035> Contact Telephone Number - Number of person identified in data line <030>	7012565156 ext.

poster@utma.com

<039> Contact Email Address - Email Address of person identified in data line <030>

_											
<04>>	Usage Allowance Action Taken When Limit Reached { <i>select</i> }										
<d3></d3>	Usage Allowance (GB)										
<d2></d2>	Broadband Service - Upload Speed (Mbps)										
<d1></d1>	Broadband Service - Download Speed (Mbps)										
<>>>	Total Rate and Fees			p o c	5						
 	State Regulated Fees			- See affac	workeboot	VOINSIIGGE -					
 	Residential Rate										
<a2></a2>	Exchange (ILEC)										
<a1></a1>	State										
<711>											

(800) Operating Companies Data Collection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	381636		
		TRIEDHONE MITTIES. ALE OBD	
	2015		
<030> Contact Name - Person USAC should contact regarding this data	Perry Oster		
Contact Telephone Number - Number of person identified in data line <030>	7012565156 ext.		
<039> Contact Email Address - Email Address of person identified in data line <030>	poster@utma.com		
<810> Reporting Carrier United Telephone Mutual Aid Corporation			
<812> Operating Company			
<813> <a1></a1>		<a2></a2>	<a3></a3>
Affiliates		SAC	Doing Business As Company or Brand Designation
	See attached worksheet	ed workshee	et
	_	-	

(900) Tribal Lands Reporting		FCC Form 481
Data Collection Form		OMB Control No. 3060-0986/UMB Control No. 3060-0819 July 2013
Could, Accounting		
		UNITED IBLEFRUNE MOINT AID CORF.
		2015
<030> Contact Name - Person USAC should contact regarding this c	s data	Perry Oster
<035> Contact Telephone Number - Number of person identified in data line <030>	in data line <030>	7012565156 ext.
<039> Contact Email Address - Email Address of person identified in	d in data line <030>	poster@utma.com
	Turtle	Turtle Mountain Band of Chippewa
<910> Tribal Land(s) on which ETC Serves		
	381636	381636nd920.pdf
<920> Iribal Government Engagement Obligation		
		Name of Attached Document
If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes	these boxes	
to confirm the status described on the attached document(s), on line 92U,		Select
demonstrates coordination with the Tribal government pursuant to 8.5.4.3.13/3/00 includes:	(Yes	(Yes,No,
3 0+.512(a)(b)		NA)
<921> Needs assessment and deployment planning with a focus on Tribal	on Tribal	
community anchor institutions.		
<922> Feasibility and sustainability planning;	Yes	
<923> Marketing services in a culturally sensitive manner;	Yes	
<924> Compliance with Rights of way processes	Yes	
<925> Compliance with Land Use permitting requirements	Yes	
<926> Compliance with Facilities Siting rules	Yes	
<927> Compliance with Environmental Review processes	Yes	
<928> Compliance with Cultural Preservation review processes	Yes	
7020 Compliance with Tribal Business part Licensian requirements	7es	

(1100) N	(1100) No Terrestrial Backhaul Reporting	FCC Form 481
Data Co	Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	381636
<015>	Study Area Name	UNITED TELEPHONE MUTUAL AID CORP.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Perry Oster
<032>	Contact Telephone Number - Number of person identified in data line <030>	7012565156 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	poster@utma.com
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	

- 100007		
(1200) 16	(1200) Terms and Condition for Lifeline Customers	FCC Form 481
Lifeline		OMB Control No. 3060-0986/OMB Control No. 3060-0819
Data Col	Data Collection Form	July 2013
<010>	Study Area Code	381636
<0.15>	Study Area Name	מסיי חדו זעזייווע שויטעמים זישה ותייידות דו
<020>	Program Year	VALUE INDICTIONS INTOCHS FOR CONT.
<030>	Contact Name - Derson HSAC should contact regarding this data	ZUIS
1000	כחונמכר ואמווים ו כופסון ספים פווסמומ כחונמכר וכפמומוויפ רווים ממנמ	Perry Oster
<032>	Contact Telephone Number - Number of person identified in data line <030>	O> 7012565156 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	30> poster@utma.com
<1210>	<1210> Terms & Conditions of Voice Telephony Lifeline Plans	
		Name of Attached Document
<1220>	Link to Public Website	http://www.utma.com/link-up.php
"Please c or the we § 54.422	"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must	
annually report:	report:	
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	
<1222>	Details on the number of minutes provided as part of the plan,	
<1223>	Additional charges for toll calls, and rates for each such plan.	

(2000) Pri	(2000) Price Cap Carrier Additional Documentation	FCC Form 481
Data Coll	Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
Including	Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers	July 2013
<010>	Study Area Code	381636
<015>	Study Area Name	UNITED TELEPHONE MUTUAL AID CORP.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Perry Oster
<032>	Contact Telephone Number - Number of person identified in data line <030>	7012565156 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	poster@utma.com
CHECK th	he boxes below to note compliance as a recipient of Incremental Connect Americ support as set forth in 47 CFR § 54.313(b),(c),(d),(e)	CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.
	Incremental Connect America Phase I reporting	
<2010>	2nd Year Certification {47 CFR § 54.313(b)(1)}	
<2011>	3rd Year Certification {47 CFR § 54.313(b)(2)}	
	Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}	
<2012>	2013 Frozen Support Certification	
<2013>	2014 Frozen Support Certification	
<2014>	2015 Frozen Support Certification	
<2015>	2016 and future Frozen Support Certification	
	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}	
<2016>	Certification Support Used to Build Broadband	
<2017>	Connect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadhand Service Certification	
<2018>	5th year Broadband Service Certification	
<2019>		
<2020>	Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	e 2021, contains the required information in Images and access to broadband service in the
9		
<7707>	interim Progress community Anchor Institutions	
		Name of Attached Document Listing Required Information

	REDACTED FOR BUBLIC INSPECTION
(3000) Rate Of Return Carrier Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-09
	July 2013
	July 2013

<010>	Study Area Code Study Area Name	381636 INTTED PELEBHONE MIPHIAL ATD CORP.
<020>	Program Year	
<030>	Contact Name - Person USAC should contact regarding this data	Perry Oster
<032>	Contact Telephone Number - Number of person identified in data line <030>	7012565156 ext.
	of person identified	poster@utma.com
CHECK t	CHECK the boxes below to note compliance on its five year service quality plan (pursuan CFR § 54.313(f)(2). I further certify that th	s five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 FR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.
(3010)	Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313(f)(1)(i)}	
(3011)	Name of Attached Document Listing Required in Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	Name of Attached Document Listing Required Information 12 contains the required information pursuant to ses of community anchor institutions to which began
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii)}	
(3013)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) If yes, does your company file the RUS annual report	Name of Attached Document Listing Required Information (Yes/No) (Yes/No) (Yes/No) (Yes/No)
Please	check these boxes to confirm that the attached document(s), on line 3017	Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	Flows
(3017)		381636nd3017.pdf
(2001)		
		Name of Attached Document Listing Required Information
(3018)	If the response is no on line 3014, Is your company audited?	(\phi\sqrt\n) (\phi\sqrt\n)
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains	•
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications	nat comparable to RUS Operating Report for Telecommunications
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	sh Flows
(3021)	Management letter issued by the independent certified public accountant that performed the company's financial audit.	erformed the company's financial audit.
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to \S 54.313(\S)(2), contains:	
(3022)		
(3023)	Borrowers, Underlying information subjected to a review by an independent certified	
(3024)		
(3025)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	h Flows
(3026)	Attach the worksheet listing required information	
	7	Name of Attached Document Listing Benuised Information

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	381636
<015>	Study Area Name	UNITED TELEPHONE MUTUAL AID CORP.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Perry Oster
<035>	Contact Telephone Number - Number of person identified in data line <030>	7012565156 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	poster@utma.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: Signature of Authorized Officer: Date Printed name of Authorized Officer: Title or position of Authorized Officer: Telephone number of Authorized Officer: Filing Due Date for this form: Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment

under Title 18 of the United States Code, 18 U.S.C. \S 1001.

	tion - Agent / Carrier Jection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	381636
<015>	Study Area Name	UNITED TELEPHONE MUTUAL AID CORP.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Perry Oster
<035>	Contact Telephone Number - Number of person identified in data line <030>	7012565156 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	poster@utma.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File	Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier
I certify that (Name of Agent) <u>Perry Oster</u> also certify that I am an officer of the reporting carrier; my responsibilities include agent; and, to the best of my knowledge, the reports and data provided to the auti	is authorized to submit the information reported on behalf of the reporting carrier. I ensuring the accuracy of the annual data reporting requirements provided to the authorized orized agent is accurate.
Name of Authorized Agent: Perry Oster	
Name of Reporting Carrier: UNITED TELEPHONE MUTUAL AID CORP.	
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 06/25/2014
Printed name of Authorized Officer: Perry Oster	
Title or position of Authorized Officer: General Manager/CEO	
Telephone number of Authorized Officer: 7012565156 ext.102	
Study Area Code of Reporting Carrier: 381636 Filing	Due Date for this form: 07/01/2014
, ,	iture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment ted States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Be	half of Reportin	ng Carrier
	·	
l, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reporte		
Name of Reporting Carrier: UNITED TELEPHONE MUTUAL AID CORP.		
Name of Authorized Agent or Employee of Agent: John Staurulakis, Inc.		
Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date:	06/25/2014
Printed name of Authorized Agent or Employee of Agent: Cassandra Heyne		
Title or position of Authorized Agent or Employee of Agent Consultant		
Telephone number of Authorized Agent or Employee of Agent: 3014597590 ext.		
Study Area Code of Reporting Carrier: 381636 Filing Due Date for this form: 07/01/2014		
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S. 18 of the United States Code, 18 U.S.C. § 1001.	S.C. §§ 502, 503(b), or	fine or imprisonment under Title

Attachments

REDACTED - FOR PUBLIC INSPECTION

UNITED TELEPHONE MUTUAL AID CORP. (SAC 381636) ATTACHMENT - LINE 112 FIVE YEAR SERVICE QUALITY IMPROVEMENT PLAN ATTACHMENT REDACTED IN ENTIRETY

United Telephone Mutual Aid Corporation's Demonstration of Compliance with Applicable Service Quality Standards and Consumer Protection Rules

In establishing this certification in its 2005 ETC Order,¹ the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." ² The FCC found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement" and that the sufficiency of other commitments would be considered on a case-by-case basis. ³ In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement." ⁴

United Telephone Mutual Aid ("Company") hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company is subject to consumer protection obligations under federal law and, to a limited extent under North Dakota state law as a telecommunications carrier subject to North Dakota Public Service Commission regulation. These obligations include, but are not limited to, the following: (1) adherence to state requirements that the Company complies with consumer protection and service quality standards pursuant to North Dakota

¹ Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").

² *Id.* at para. 28.

³ *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: "(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy." *Id.* at n. 71.

Administrative Code Article 69, including customer requests for lowest price service alternatives (69-09-05-01), discontinuance of telecommunications services (69-09-05-02), deposits and guarantees (69-09-05-03); (2) truth-in-billing requirements, and (3) CPNI, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

The Company is subject to consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in F.C.C. 47 C.F.R. Part 8 §8.3.

Turtle Mountain Communications' Demonstration of Compliance with Applicable Service Quality Standards and Consumer Protection Rules

In establishing this certification in its 2005 ETC Order,⁵ the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." ⁶ The FCC found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement" and that the sufficiency of other commitments would be considered on a case-by-case basis. ⁷ In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement." ⁸

Turtle Mountain Communications ("Company") hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company is subject to consumer protection obligations under federal law and, to a limited extent under North Dakota state law as a telecommunications carrier subject to North Dakota Public Service Commission regulation. These obligations include, but are not limited to, the following: (1) adherence to state requirements that the Company complies with consumer protection and service quality standards pursuant to North

⁵ Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").

⁶ *Id.* at para. 28.

⁷ *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: "(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy." *Id.* at n. 71.

Dakota Administrative Code Article 69, including customer requests for lowest price service alternatives (69-09-05-01), discontinuance of telecommunications services (69-09-05-02), deposits and guarantees (69-09-05-03); (2) truth-in-billing requirements, and (3) CPNI, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

The Company is subject to consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in F.C.C. 47 C.F.R. Part 8 §8.3.

United Telephone Mutual Aid Corporation's Demonstration of Ability to Function in Emergency Situations

United Telephone Mutual Aid Corporation ("Company") hereby certifies that it is able to function in emergency situations as set forth in §54.202(a)(2)¹ and North Dakota Administrative Code 69-09-05-12. The Company's voice and broadband network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, each central office building can be supplied with standby generators and has battery back-up that enables the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. The Company's central office can maintain 8 hours, plus or minus 15 percent, of battery reserve rated for peak traffic load requirements, and a permanent auxiliary power unit is installed or a mobile power source is available which can be delivered and connected within four hours. The Company has battery backup at all office locations and in its electronic equipment sites capable of running for a minimum of 8 hours, plus or minus 15

Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

percent. Length of run time is determined by the equipment serving the area and the number of customers working out of the equipment. Generators are installed at twenty-two of the thirty-one Central Office locations with a mobile power source available at the other nine Central Office locations within four hours. They will continue to run as long as the Company has access to fuel. The Company tests the batteries at least once per year.

Turtle Mountain Communications' Demonstration of Ability to Function in Emergency Situations

Turtle Mountain Communications ("Company") hereby certifies that it is able to function in emergency situations as set forth in §54.202(a)(2)² and North Dakota Administrative Code 69-09-05-12. The Company's voice and broadband network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, each central office building can be supplied with standby generators and has battery back-up that enables the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. The Company's central office can maintain 8 hours, plus or minus 15 percent, of battery reserve rated for peak traffic load requirements, and a permanent auxiliary power unit is installed or a mobile power source is available which can be delivered and connected within four hours. The Company has battery backup at all office locations and in its electronic equipment sites capable of running for a minimum of 8 hours, plus or minus 15

Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

percent. Length of run time is determined by the equipment serving the area and the number of customers working out of the equipment. Generators are installed at twenty-two of the thirty-one Central Office locations with a mobile power source available at the other nine Central Office locations within four hours. They will continue to run as long as the Company has access to fuel. The Company tests the batteries at least once per year.

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2015 Person USAC should contact regarding bits data Person USAC should be subscribed by the state of the series of person identified in data line -0.30 Person identified line Person identified in data line -0.30 Person identified line Pers
101265156 ext. PORTS65156 ext.
7012565156 ext. poster@utma.com 402> 403> 404> 405> close State Subscriber Line Charge State Universal Service Fee Service Charge 0.0.0 0.0 0.0 0.0 0.0 0.0
402> 403> 404> 405> 405> 405> 405 idential local state Subscriber Line Charge State Universal Service Fee Service Charge Co. 0 0.0 0.0 0.0 0.0 0.0
cb1> cb2> cb3> cb4> cb5> cb5> <th< td=""></th<>
Ch12 Ch22 Ch32 Ch42 Ch52 Ch52 <th< td=""></th<>
cath cath cbb> cbb< cbb< cbb> cbb< cbb< cbb cbb< cbb< cbb< cbb< cbb cbb cbbcbb cbb< cbb cbbcbb cbb cbbcbb cbb cbbcbb cbb cbbcbb cbb
All Exchange (LEC) SAC (CETC) Rate Type Recidential Local Service Rate Service Rate Service Change Service
ALL RN 20.0 0.0

(710) Bı Data Co	(710) Broadband Price Data Collection Form	(710) Broadband Price Offerings Data Collection Form						FCC Form 481 OMB Control I July 2013	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	э Code			381636				
<015>		a Name			UNITED TELEPHON	UNITED TELEPHONE MUTUAL AID CORP.			
<020>	1 1	ear			2015				
<030>		Contact Name - Person USAC should contact regarding this data	d contact regarding	this data	Perry Oster				
<032>		Contact Telephone Number - Number of person identified in data line <030>	er of person identii	fied in data line <030>	, 7012565156 ext.				
<039>		Contact Email Address - Email Address of person identified in data line	ess of person identi	ified in data line <030>	> poster@utma.com	u			
<711>	\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	<a><a><a><a><a><a><a><a><a><a><a><a><a><	\$h\$	 /h2>	\chi \chi \chi \chi \chi \chi \chi \chi	<2θ>	\$d3		<
		Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate	nd Service - oad Speed	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken
	E	ALL	35.95	0	, C	(Mbps)	C	c	When Limit Reached {select} Other, no usage allowance
	}				op.or	2.	O. ⊣	0.00	

REDACTED FOR PUBLIC INSPECTION

FCC Form 481	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013										<93>	Doing Business As Company or Brand Designation													
			UNITED TELEPHONE MUTUAL AID CORP			ċt.	com				<a2></a2>	SAC	381636												
		381636	UNITED TELEP	2015	Perry Oster	7012565156 ext.	poster@utma.com																		
(800) Operating Companies	Data Collection Form	<010> Study Area Code		<020> Program Year	<030> Contact Name - Person USAC should contact regarding this data	<035> Contact Telephone Number - Number of person identified in data line <030>	<039> Contact Email Address - Email Address of person identified in data line <030>	<810> Reporting Carrier United Telephone Mutual Aid Corporation	Holding Company		<813> <a1></a1>	Affiliates	Turtle Mountain Communications, Inc.												

United Telephone Mutual Aid Corporation and Turtle Mountain Communications ("Company") is a state-designated ETC serving Tribally-owned lands in North Dakota. The Tribally-owned lands are in Belcourt in Rolette County and belong to the Turtle Mountain Band of Chippewa Indians. The company serves approximately 72 square miles and has a population of 5,815. The Company provides voice and broadband service throughout the population of the Tribally-owned land.

Section 54.313(a)(9) of the rules of the Federal Communications Commission ("FCC") required the Company to provide documents and information regarding discussions that the Company had with Tribal governments located within the Company's service area. The Company certifies that it followed the guidance outlined in the FCC's July 19, 2012 Public Notice¹ wherein the FCC issued guidance on the Tribal government engagement obligation provisions of the Connect America Fund.

The Company initiated the engagement process in 2012 and continued the engagement in 2013. The Company's discussions with Tribal representatives included the items outlined in the FCC's Further Guidance:

- · Needs assessment and deployment planning
- Feasibility and sustainability planning
- Marketing services in a culturally sensitive manner
- Rights of way processes, land use permitting, facilities siting, environmental and cultural preservation review process
- Compliance with Tribal business licensing requirements

The following summarizes the meetings held between officials at the Company and the Tribal government:

I. Engagement: January 15, 2013

United/Turtle Mountain Communications
Dennis Hansel, Assistant Manager
Ross Feil, Facility Manager
Turtle Mountain Band of Chippewa
Bruce Nadeau, THPO
Russell Davis, THPO
Bureau of Indian Affairs
Lynden Desjarlais, Deputy Supt.
Lynn Allick, Realty Officer

¹ See Office of Native Affairs and Policy, Wireless Telecommunications Bureau, and Wireline Competition Bureau Issue Further Guidance on Tribal Government Engagement Obligation Provisions of the Connect America Fund, Public Notice, DA 12-1165, WC Docket No. 10-90 et al. (July 19, 2012)("Further Guidance").

Marilyn Bercier, via telephone

Meet at the meeting room of Turtle Mountain Communications located at 617 Main Ave West, Rolla, ND. Discussed the FTTP project on the Turtle Mountain Reservation and reviewed the project and discussed future projects that should be taken into account on phase 1 of the FTTP project.

II. Engagement: June 28, 2013

United/Turtle Mountain Communications
Perry Oster, General Manager
Dennis Hansel, Assistant General Manager
Ross Feil, Facility Manager
Turtle Mountain Band of Chippewa
Richard McCloud, Tribal Leader
Rick Davis, T.E.R.O.

Meet at the Tribal Headquarter Building in Rolla, ND. Discussed a T.E.R.O. complaint filed by Schnidler's Cable TV. Also discussed future economic development at the Sky Dancer Hotel and Casino with the possible development of strip malls.

III. Engagement: Various times throughout the year

United/Turtle Mountain Communications
Dennis Hansel, Assistant General Manager
Ross Feil, Facility Manager
Turtle Mountain Band of Chippewa
Alan Malaterre, Property and Supply
Rick Davis, T.E.R.O.
Ron Trottier, Jr., Transportation and Planning

The Company includes herein documentation of its Tribal business license.

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210 Eight (701) 256	TURTLE MOUNTAIN COMMUNICATION, INC. P.O. BOX 729 LANGDON, ND 58249	
CE	PAY DATE 6/24/13	77-296-913
	TO THE ORDER OF TRIBAL EMPLOYMENT RIGHTS OFFICE \$ 150.	00
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#675 2.6728.0004

STATEMENT

Tribal Employment Rights Office

P.O. BOX 900 BELCOURT, NORTH DAKOTA 58316

> Phone (701) 477-2663 or (701) 477-2662 Fax (701) 477-5134

TO:	Turtle Mountain Communications
	PO Box 729, 411 7th Ave.
	Langdon, ND 58249

DATE	DESCRIPTION	AMOUNT DUE
06/10/2013	Your tribal business license expires July 23, 2013	\$ 150.00
	APPROVED JUN 2 0 2013 PERRY-OSTER	
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No. 74954

Date: 05/10/2013

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411 7th Avenue PO Box 729 Langdon, ND 58249-0729 701-256-5156

GENERAL FUND

74954 No.

77-296/913

Choice Financial Group Langdon, ND

VOID AFTER 120 DAYS

DATE CHECK NO. AMOUNT \$******150.00 05/10/2013 74954

NON-NEGOTIABLE

TRIBAL EMPLOYMENTS RIGHTS OFFICE PO BOX 900

TO THE

BELCOURT ND 58316

ORDER

OF

PAY

675

STATEMENT

Tribal Employment Rights Office

P.O. BOX 900 BELCOURT, NORTH DAKOTA 58316

> Phone (701) 477-2663 or (701) 477-2662 Fax (701) 477-5134

TO:	United Telephone Mutual Aid Corp
	411 7th Ave., PO box 729
	Langdon, ND 58249

DATE	DESCRIPTION	AMOUNT DUE
05/07/2013	Your tribal business license expires June 25, 2013	\$ 150.00
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REDACTED – FOR PUBLIC INSPECTION

UNITED TELEPHONE MUTUAL AID CORP. (SAC 381636) ATTACHMENT - LINE 3017 ATTACHMENT REDACTED IN ENTIRETY